



Ski Area Links for The Canadian Lift Pass and SnowPass POS Software 2017-2018

The Canadian Ski Council is pleased to have your ski area participate in the 2017-18 Grade 4 & 5 SnowPass program and Canadian Lift Pass program. These programs help encourage more Canadians to participate in skiing and snowboarding and visit our great ski areas.

Samples of this season's Grade 4 & 5 SnowPass and Canadian Lift Pass smartcards can be found in this document.

In order for your ski area to accept these smartcards, you will need to download a special "wiki" onto your POS systems.

Please click on the appropriate link below to download the software that you will need to accept the Grade 4 & 5 SnowPasses and Canadian Lift Passes. The first link includes instructions about the download and installation process. The second link will take you directly to the download page.

Installation Instructions

(EN): <https://e4clitrxen.wiki.zoho.com/HomePage.html>

(FR): <https://e4clitrxfr.wiki.zoho.com/HomePage.html>

Software Download

(EN): <https://e4clitrxen.wiki.zoho.com/Download.html>

(FR): <https://e4clitrxfr.wiki.zoho.com/Téléchargement-1.html>

If you run into any technical issues during the software installation process or while accepting SnowPass or Canadian Lift Pass transactions, please do not hesitate to contact our software provider, E4Soft, at 1-855-444-1044.



CHEAT SHEET

Please share this sheet with your ticket staff and post in your ticket offices

STEPS FOR OPENING SNOWPASS AND CANADIAN LIFT PASS POS:

Step 1 - Each day, please open the application by clicking on the icon on your desktop in preparation for accepting SnowPasses for the day.

Step 2 - Enter the password provided by your supervisor when prompted.

STEPS FOR ACCEPTING SNOWPASS AND CANADIAN LIFT PASS SMARTCARDS:

Step 1 - When presented with a Grade 4 & 5 SnowPass Card or a Canadian Lift Pass card, swipe through the card reader. Read the returned message and provide a ticket to the customer if the response is valid.

Step 2 - If magnetic stripe cannot be read, enter card number manually in the indicated window, hit enter to send the request and respond to customer according to message returned on your screen.

Step 3 - Once transaction is completed, the program should be left open for the next SnowPass holder, but can be minimized to use other programs.

Step 4 - If you leave your station, you should log out of the program to prevent misuse. Please remember when finishing your shift, print off the closing report so you can track all daily redemptions.

Step 5 - If you have technical problems that your area cannot solve, please call E4Soft Toll Free at 1-855-444-1044.

Your resort should only accept the card for the checked off ✓ ticket levels found below.

SKI AREA TICKET LEVEL	TICKETS TO REDEEM				
	Gold	Silver	Bronze	Fun Pack	Cross Country
Gold	✓	✗	✗	✗	✗
Silver	✓	✓	✗	✗	✗
Bronze	✓	✓	✓	✗	✗
Fun Pack	✓	✓	✓	✓	✗
Cross Country	✓	✓	✓	✓	✓

SNOWPASS CARD IMAGES:

Scan and RETURN the SnowPass card back to the SnowPass holder



CANADIAN LIFT PASS CARD IMAGES:

Scan and KEEP the Canadian Lift Pass card

